

State Authorization Agency Per State

Alabama

Alabama Commission on Higher Education
P.O. Box 302000
Montgomery, AL 36130
(334) 242-1998
<http://www.ache.alabama.gov/>

Alabama Department of Postsecondary Education
Office of Private School Licensing
P.O. Box 302130
Montgomery, AL 36130
(334) 293-4500
<https://www.accs.cc/index.cfm/school-licensure/complaints/>

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
(907) 465-6741
http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007
(602) 542-5709
<https://ppse.az.gov/complaint>

Arkansas

Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
(501) 371-2000
<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

California

California Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
(916) 431-6924
http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

(303) 866-2723

<http://highered.colorado.gov/Academics/Complaints/default.html>

Connecticut

Connecticut Office of Higher Education

61 Woodland Street Hartford, CT 06105

(860) 947-1800

<http://www.ctohe.org/StudentComplaints.shtml>

Delaware

The Delaware Department of Education

Teacher and Administrator Quality

John W. Collette Resource Center

35 Commerce Way, Dover, DE 19904

(302) 857-3388

<https://www.doe.k12.de.us/>

District of Columbia

District of Columbia Education Licensure Commission

810 First Street, NE, 2nd Floor

Washington, DC 20002 (202) 727-6436

<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

Florida

Florida Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL. 32399-0400 (850) 245-3200

<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

Georgia

Georgia Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, Georgia 30084-5305 (770) 414-330

<http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/>

Hawaii

Hawaii Post-Secondary Education Authorization Program

P.O. Box 541

Honolulu, HI 96809 (808) 586-7327

<http://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf>

Idaho

Idaho State Board of Education

650 West State Street

P.O. Box 83720

Boise, ID 83720 (208) 334-2270

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-comp>

Illinois

Illinois Board of Higher Education

431 East Adams Street, Second Floor

Springfield, IL 62701 (217) 782-2551

<http://complaints.ibhe.org/>

Indiana

Indiana Commission for Higher Education

101 West Ohio Street, Suite 550

Indianapolis, Indiana 46204 (317) 464-4400

<http://www.in.gov/che/2744.htm>

Iowa

Iowa College Student Aid Commission

430 East Grand Avenue, 3rd Floor

Des Moines, IA 50309 (515) 725-3400

<https://www.iowacollegeaid.gov/content/constituent-request-review>

Kansas

Kansas Board of Regents

1000 SW Jackson, Suite 520

Topeka, KS 66612 (785) 296-4917

https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Kentucky

Kentucky Council on Postsecondary Education

1024 Capital Center Drive, Suite 320

Frankfort, Kentucky 40601 (502) 573-1555

http://cpe.ky.gov/campuses/consumer_complaint.html

Louisiana

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821 (225) 342-4253

<http://www.ag.state.la.us/article.aspx?articleID=36&catID=15>

Maine

Maine Office of Higher Education

23 State House Station Augusta, ME 04333 (207) 626-8800

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Maryland

Maryland Higher Education Commission

6 N. Liberty Street, 10th Floor

Baltimore, MD 21201 (410) 767-3268

http://mhec.maryland.gov/institutions_training/Pages/career/pes/complaint.aspx

Massachusetts

Massachusetts Department of Higher Education

One Ashburton Place, Room 1401

Boston, MA 02108

(617) 994-6922

<http://www.mass.gov/ocabr/government/oca-agencies/dpl-lp/schools/students/information-for-studen>

Michigan

Michigan Department of Licensing and Regulatory Affairs

P.O. Box 30718

Lansing, MI 48909 (517) 241-9209

http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html

Minnesota

Minnesota Office of Higher Education

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108 (651) 259-3975

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi

Mississippi Commission on College Accreditation

3825 Ridgewood road Jackson, MS 39211 (601) 432-6372

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Missouri

Missouri Department of Higher Education

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102 (573) 751-2361

<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana University System Office of the Commissioner of Higher Education

2500 Broadway Street

Box 203201
Helena, MT 59620 (406) 444-6570
<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509 (402) 471-2847
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nevada

Nevada Commission on Postsecondary Education
8778 South Maryland Parkway, Suite 115
Las Vegas, NV 89123 (702) 486-7330
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

New Hampshire Department of Education
Division of Higher Education - Higher Education Commission
101 Pleasant Street Concord, NH 03301 (603) 271-0256
<http://www.education.nh.gov/highered/compliance-allegation.htm>

New Jersey

New Jersey Secretary of Higher Education
P.O. Box 542
Trenton, NJ 08625 (609) 292-4310
<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Mexico

New Mexico Higher Education Department
2048 Galisteo Street Santa Fe, NM 87505 (505) 476-8400
<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

New York

New York State Department of Education
Office of College and University Evaluation
89 Washington Avenue, Room 969 EBA Albany, NY 12234
(518) 474-1551
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

The University of North Carolina Board of Governors Post-
Secondary Education Complaints
910 Raleigh Road Chapel Hill, NC 27515 (919) 962-4558

<https://www.northcarolina.edu/post-secondary-education-complaints/>

North Dakota

North Dakota State Board of Higher Education
North Dakota University System
10th Floor, State Capitol
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505 (701) 328-2960
<http://www.ndus.edu/contact/>

Ohio

The Ohio Board of Regents
25 South Front Street Columbus, Ohio 43215 (614) 387-1215
<https://www.ohiohighered.org/students/complaints>

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104 (405) 225-9100
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oregon

Oregon Office of Private Postsecondary Education
255 Capitol St. NE
Salem, OR 97301 (503) 947-5716
<http://www.oregon.gov/highered/institutions-programs/private/Documents/PCS/PCS-Complaint-Proced>

Pennsylvania

Pennsylvania Department of Education
Office of Postsecondary and Adult Education
333 Market Street, 12th Floor
Harrisburg, PA 17126
<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Stu>

Puerto Rico

The Puerto Rico Council on Higher Education
P.O. Box 19900
San Juan, PR 00910 (787) 641-7100
<http://www.ce.pr.gov/>

Rhode Island

Rhode Island Board of Governors for Higher Education
Rhode Island Office of Higher Education
80 Washington Street, Suite 524

Providence, RI 02903

(401) 456-6000

<http://www.ribghe.org/students.htm>

South Carolina

South Carolina Commission on Higher Education

1122 Lady Street

Suite 300

Columbia, SC 29201

(803) 737-2281

http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Attorney General

1302 E. Highway 14, Suite 1

Pierre, SD 5750

(605) 773-3215

<http://consumer.sd.gov/complaintform.aspx>

Tennessee

Tennessee Higher Education Commission

Division of Postsecondary School Authorization

404 James Robertson Parkway, Suite 1900

Nashville, TN 37243

(615) 741-0662

<http://tn.gov/thec/article/postsecondary-links>

Texas

Texas Higher Education Coordinating Board

Office of General Counsel

P.O. Box 12788

Austin, TX 78711 (512) 427-6101

<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Utah

Utah Division of Consumer Protection

160 East 300 South

Salt Lake City, UT 84111 (801) 530-6601

<http://consumerprotection.utah.gov/complaints/index.html>

Vermont

Vermont Agency of Education

219 North Main Street, Suite 402

Barre, VT 05641 (802) 479-1030

<http://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

Virginia

State Council of Higher Education for Virginia

101 N. 14th Street Richmond, VA 23219 (804) 225-3399

<http://schev.edu/index/students-and-parents/resources/student-complaints>

Washington

Washington Student Achievement Council

P.O. Box 4340

Olympia, WA 98504 (360) 753-7800

<http://www.wsac.wa.gov/student-complaints>

West Virginia

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd., E. Suite 700

Charleston, WV 25301 (304) 558-0261

www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf

Wisconsin

Wisconsin Educational Approval Board

201 West Washington Avenue, 3rd Floor

Madison, WI 53703 (608) 266-1996 <http://eab.state.wi.us/resources/complaint.asp>

Wyoming

Wyoming Department of Education

2300 Capitol Avenue, Hathaway Building, 2nd Floor

Cheyenne, WY 82002 (307) 777-7675

<https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>